

2012-177-WS

Deborah.Easterling

From: Jocelyn.Boyd
Sent: Wednesday, May 01, 2013 3:35 PM
To: charles.terreni@terrenilaw.com; selliott@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Cc: Deborah.Easterling; Tricia.DeSanty; Daphne.Duke
Subject: FW: TCWS

243550

5-1-13d

From: Jolene [mailto:joje@comporium.net]
Sent: Wednesday, May 01, 2013 3:33 PM
To: ccambe@regstaff.gov; harringc@dhec.sc.gov; Jocelyn.Boyd
Cc: TC Water Advisory Council
Subject: TCWS

Hi Chad,

I am sure you know ORS & Jeff Nelson hasn't gotten the information from TCWS that was requested for the report that's due 4/19/13.

I've included parts of Mr. Nelson's letter below.

I hope you understand our (Tega Cay Citizens) frustration since it seems they are doing the same to you now as we have seen them do to us.

I've always been taught to follow the rules, yet this company seems to be able to do as they please and hurt us over and over.

Can you give them HUGE FINES and not allow them take it out on us for higher RATES?

I do not understand how they have gotten by with this for so long.

I thought they would try and do a better job since they are under an Order (No 2013-79) for ORS to inspect, audit and examine the improvements made by TCWS for the next 9 months, I guess I was wrong. How many times are you going to allow them to do this to you (ORS)?

Believe me they will continue since they have what they wanted (RATE INCREASE)!

I really hope you guys will see this company for what they REALLY are.

Their TRUE COLORS are showing in how they're disrespecting your Office, DHEC and the PSC.

Yours respectfully,

Jolene Church

Ps If you do receive the information that is due may we on the TCW Advisory Council get a copy?

TC Water Advisory Council

email:tcwateradvisory@hotmail.com

Also here is a portion of Mr. Nelson's letter to Jocelyn Boyd, Chief Clerk and Administrator Public Service Commission of South Carolina.

As of the date of this letter, ORS has not received any of the information or materials which the Company committed to providing by April 19, 2013. Neither has the Company contacted ORS to request an extension of the agreed upon April 19th deadline. ORS will not be able to provide the Commission with a comprehensive Report as requested in Commission Order No. 2013-79 by November 9, 2013 unless it is provided the above listed materials and information by the Company in a timely manner.

cc: Scott Elliott, Esquire

Charles L.A. Terreni, Esquire
John M.S. Hoefer, Esquire
Tom Oakley